

Doyle, Dan

From: MacDonald, David
Sent: Tuesday, September 20, 2011 1:19 PM
To: AfterIreneCT
Subject: FW: Comments on CL&P

From: Vinh Q. Tran [mailto:vtq@aquaricapital.com]
Sent: Tuesday, September 20, 2011 1:18 PM
To: MacDonald, David
Subject: Comments on CL&P

Dear Mr. MacDonald,

I found the utility company's response to the loss of power in Greenwich, and in particular my area, during Irene and at other times, to be extremely unsatisfactory. During Irene, we lost power for a week, Sunday to Saturday, even before the storm came! In the storm last year, it was the same, we lost power for a week. On an ongoing basis, every time there was inclement weather, we lost power, although for only a short while. Please note that we have installed underground the electrical wires from CL&P's main wires from the street.

Now we have to consider installing a generator, costing us thousands of dollars, which of course are absolutely uncalled for.

We have lived in VA, MD, Westchester County, but never experienced this level of poor service.

Thank you for your consideration and the hearing.

Sincerely

Vinh Q. Tran, Ph. D.
37 Birchwood Drive
Greenwich, CT 06831
vtqtran@vtqtran.com
www.vtqtran.com
Tel.: 203-552-0994

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9/23/2011